



SCHOOL  
PRECISION  
PROTECTION™



Prepared For  
**New Lebanon Community Center**  
October 22, 2024

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Orkin Commercial Services  
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*This report is limited to a visual inspection of the structure. There may be hidden infestations and/or areas of access that are not evident from a visual inspection. The purpose of this report is to document areas of concern from the interior and exterior inspection. Specifically: 1.) visible evidence of pest infestation or damage; 2.) visible conditions conducive to infestations; 3.) visible areas of potential pest access to the structure.*



**BUSINESS INFORMATION**

New Lebanon Community Center	
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Business Name

Facility or Store Number (if applicable)

525 Us Route 20	New Lebanon	NY	12125
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Service Address

City

State

Zip

Tistrya Houghtling	(518) 794-8889	
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Service Contact Name

Business Phone Number

Extension

supervisor@townofnewlebanon.com
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Service Contact Email

Education
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Type of Business

**BILLING INFORMATION**

525 Us Route 20	New Lebanon	NY	12125
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Billing Address

City

State

Zip

Tistrya Houghtling	(518) 794-8889	
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Billing Contact Name

Business Phone Number

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supervisor@townofnewlebanon.com
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Billing Contact Email

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Notes



**ORKIN: PEST CONTROL DOWN TO A SCIENCE.®**

Founded in 1901, Atlanta-based Orkin, LLC serves more than 1.7 million clients through more than 400 locations across the world. We'd like to put our century of pest research and real-world results to work for you. Our goal is to get to know your property inside and out, customize an Integrated Pest Management (IPM) program to fit your needs, and integrate seamlessly into your team – so you can breathe easier when it comes to pest control.



## **WHY CHOOSE ORKIN AS YOUR PARTNER?**

Our Commercial Pest Specialists have extensive experience and receive world-class training so they understand the unique challenges you face.

- ◆ **National expertise** – We partner with you and provide unrivalled access to our national expertise and resources to help solve pest problems.
- ◆ **Rapid, effective response** – Because pest problems can occur at any time, we provide fast, reliable and high-quality service to help ensure your establishment is protected.
- ◆ **Breadth and depth of experience** – Our commitment and consistent nationwide service mean we deliver outstanding results, no matter where you are.
- ◆ **Security** – Orkin is bonded, and our Commercial Pest Specialists are screened and randomly drug tested to allay security concerns.



## OUR A.I.M. ® APPROACH TO PEST PREVENTION

### Environmental Commitment

Effective pest management is a process, not a one-time event. Through our IPM approach, which we call A.I.M., we identify the best program for your needs based on scientific research and custom solutions. Our methods combine a collaborative and ongoing cycle of three critical activities, so you can rest assured that your business is getting maximum protection with minimum exposure.



#### Assess

First we inspect, identify and evaluate all the underlying reasons pests infest your establishment.



#### Implement

Your Orkin Commercial Pest Specialist continually works with you to develop customized solutions that suit your establishment's unique needs.



#### Monitor

Year-round monitoring, documentation and communication help ensure the ongoing effectiveness of your service.

## SCHOOL PRECISION PROTECTION

Orkin services thousands of educational facilities across North America so we understand the unique challenges facing education environments. When you choose Orkin's School Precision Protection™ program, we'll start with a comprehensive, on-site inspection and design a pest management program to help meet your property's needs.



**Staff training** – Our service includes formal, customized training for your staff and regular communication with them to make sure they are a part of the pest management effort.

**Focus on prevention** – Our rigorous service protocols focus on prevention first, and eliminate unnecessary treatments that could compromise indoor air quality.

**Commitment to education** – We collaborate with distinguished organizations and not-for-profits, including DonorsChoose.org, National Science Teachers Association, Smithsonian National Museum of Natural History and Centers for Disease Control and Prevention.



# INSPECTION REPORT

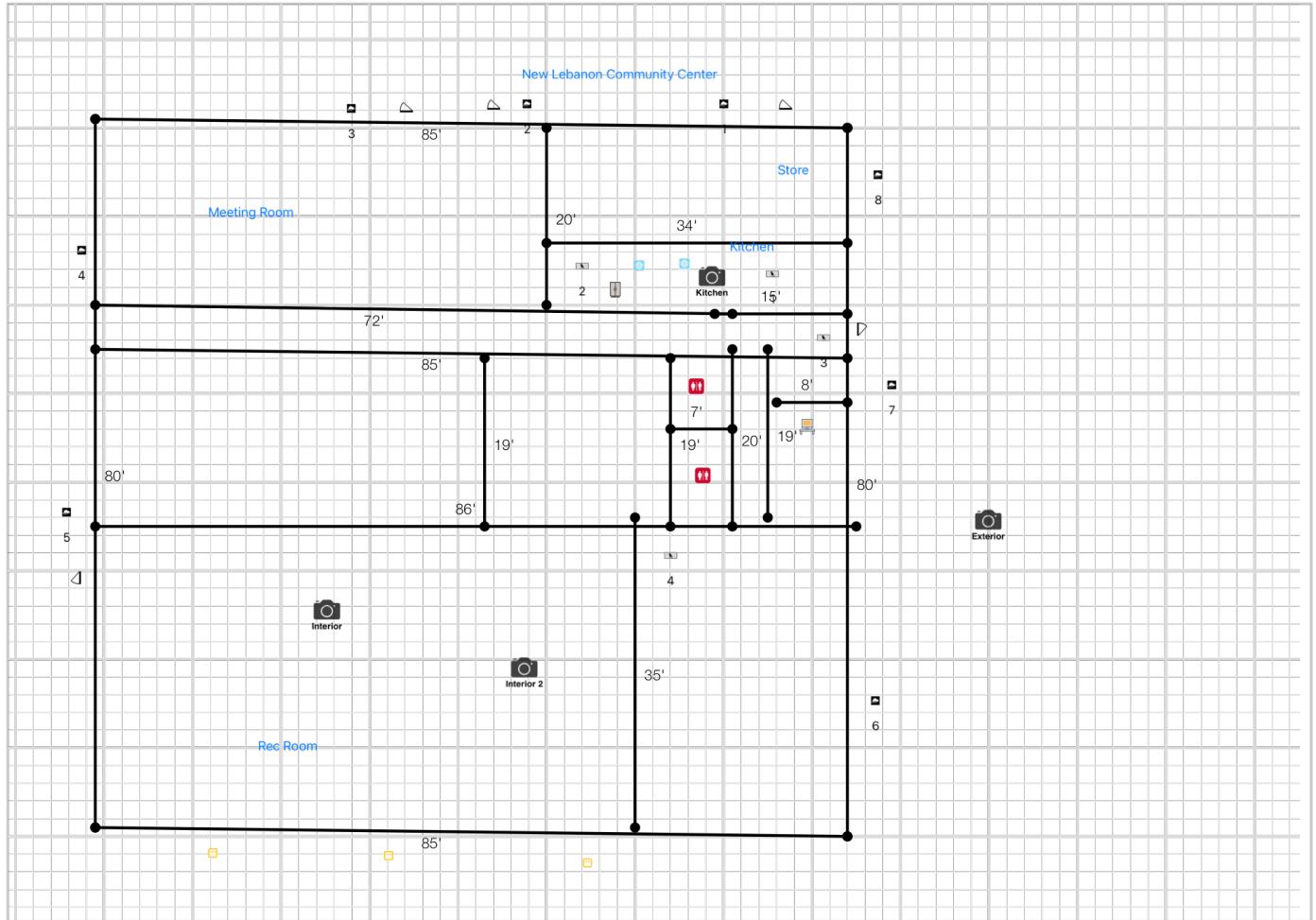
## New Lebanon Community Center Graph

**Business Name:** New Lebanon Community Center

**Service Address:** 525 Us Route 20 New Lebanon, NY 12125

**Account Manager:** Coleman Wright

**Date:** October 22, 2024



Icon indicates general area and is not precise.  
Insect evidence and conditions may be widespread.

1 block = 2 ft

Bait Station Count: <b>8</b>	Restroom Care Count: <b>0</b>
Tin Cat Count: <b>4</b>	Actizyme Dispenser Count: <b>0</b>
Pest Monitor Count: <b>0</b>	Actizyme Odor Control: <b>0</b>
Fly Light Count: <b>0</b>	Pheromone Trap Count: <b>0</b>
Door Sweep Count: <b>0</b>	Glue Trap Count: <b>0</b>
Air Curtain Count: <b>0</b>	AirSpa/AirRemedy Count: <b>0</b>
Mouse Snap Trap Count: <b>0</b>	Rat Snap Trap Count: <b>0</b>
Orkin Eclipse Count: <b>0</b>	Gateway Count: <b>0</b>
Bird Control Count: <b>0</b>	Fly Bait Station Count: <b>0</b>
Green Drain Count: <b>0</b>	Vital Clean Count: <b>0</b>
Wild Life Trap Count: <b>0</b>	



# MAP LEGEND



Bait Station



Cubical



Dock Door



Door



Drain



Refrigerator



Restroom Placard



Tin Cat



# INITIAL INSPECTION IMAGES

## New Lebanon Community Center



Exterior



Exterior



Exterior



Exterior



Exterior



Exterior



Exterior



Exterior



Exterior



# INITIAL INSPECTION IMAGES

## New Lebanon Community Center



Kitchen



Kitchen



Interior



Interior



Interior



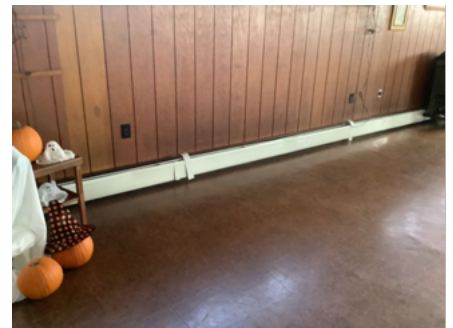
Interior



Interior



Interior



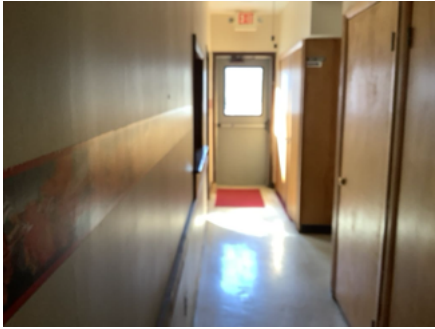
Interior





# INITIAL INSPECTION IMAGES

## New Lebanon Community Center



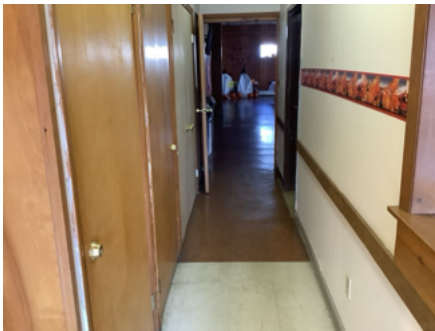
Interior



Interior



Interior 2



Interior 2



Interior 2



Interior 2



Interior 2



## SCOPE OF SERVICE

New Lebanon Community Center

**SERVICE AREA: KITCHEN**

**SERVICE AREA: MEETING ROOM**

**SERVICE AREA: NEW LEBANON COMMUNITY CENTER**

**SERVICE AREA: REC ROOM**

**SERVICE AREA: STORE**

*NOTE: Unless specified elsewhere in this scope of service, only the following pests are covered under this proposal: Cockroaches, Mice, Rats, Common Ants (excluding Carpenter, Pharaoh and fire Ants), Spiders (excludes Brown Recluse Spiders), Pill Bugs, Centipedes, and Millipedes. A separate proposal is required for pests such as Bed Bugs, Bat Bugs, Mosquitoes, Termites and other wood destroying organisms.*



# INITIAL INSPECTION OBSERVATIONS

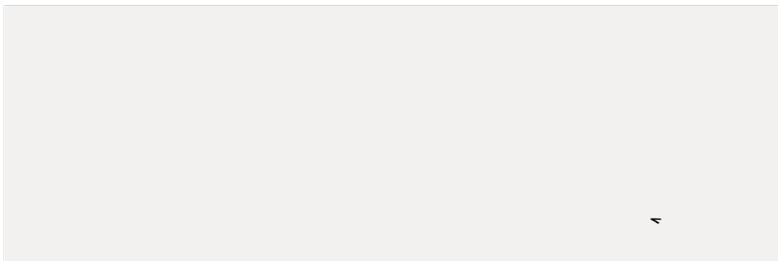
New Lebanon Community Center

## GENERAL COMMENTS / NOTES

◆ Orkin will install 8 bait stations to the two sides and back of building and 4 tincats in the kitchen and other area of high activities.

## NEW LEBANON COMMUNITY CENTER CUSTOMER ACTION NEEDED

- ◆ Keep floor drains clean of all food debris and build up.
- ◆ Clean and remove all grease from cook line behind and under equipment.
- ◆ Keep dumpster lids closed at all times.
- ◆ Trim vegetation away from building to allow at least 18".
- ◆ Seal all cracks, crevices, holes, gaps and other structural damage.
- ◆ Keep floors, tables, corners, and under spaces free from food, trash, debris, and overstock inventory.
- ◆ Do not leave food exposed overnight.
- ◆ Keep stored food items in plastic containers.
- ◆ Empty trash daily.
- ◆ Secure organic waste in plastic bags using at least 3 ml or by double lining.
- ◆ Secure lids on garbage cans during regular business hours.
- ◆ Remove food, debris, and organic waste from all floor prior to leaving for the night.
- ◆ Remove debris at receiving and other dock area(s).
- ◆ Remove pooling water / standing water.
- ◆ Ensure exterior doors are closed.



Customer Signature

*Customer signature is simply acknowledgement of receipt of the Orkin Inspection Report to which the signature is affixed. The Orkin Inspection Report may contain matters that the customer will need to address should the customer decide to receive services from Orkin. The customer's signature is NOT a commitment to scheduling Orkin services. A separate agreement is required for these services.*



## QUALITY ASSURANCE

We back Precision Protection™ with Orkin's Quality Assurance program (featured in the American Society for Quality's Quality Progress magazine), which assures your pest management service meets Orkin's high quality standards – and your own.

## 60-DAY FOLLOW-UP INSPECTION

A follow-up visit by your Orkin Account Manager will be scheduled within 60 days of your initial service to review your IPM program. All findings will be documented and discussed with your designated facility representative.

## ISO 9001:2015 CERTIFIED CORPORATE COMPLIANCE AUDITS

Orkin employs a National Quality Systems Team, which utilizes an ISO 9001:2015 certified audit process to ensure proper documented procedures are followed. Close monitoring by the ISO Certification Process reinforces Orkin's documented quality management processes and strict regulatory compliance.

## ADDITIONAL SERVICES

We would be happy to submit a proposal for any of the additional services below, upon your request.

- ◆ Bed bug control
- ◆ Bird control (baiting, netting, exclusion)
- ◆ Fly control (service, fly light rental)
- ◆ Orkin Actizyme® Floor and Drain Cleaner
- ◆ Termite control
- ◆ Orkin Actizyme® Odor Neutralizer
- ◆ Wildlife control (groundhogs, skunks, etc.)
- ◆ Mosquito control

*A separate service agreement would be required for the above additional pests and services.*





## ORKIN COMMERCIAL SERVICES TRIPLE GUARANTEE

### 1 2X24 RESPONSE GUARANTEE

When you see a pest, you need service right away – 365 days a year. Orkin makes it easy with a direct priority line to our national customer service department and to your local branch. We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours – guaranteed.

### 2 REIMBURSEMENT GUARANTEE

Should your company be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.\*

### 3 360° SATISFACTION GUARANTEE

- ◆ **60 days complimentary service if you're not satisfied with the way we begin our service** – After you choose Orkin, we provide a 60-day guarantee of our service. If you're not satisfied after the first 60 days, we reimburse you in full.
- ◆ **60 days complimentary service if you're not satisfied at any time thereafter** – At any time, if you are not completely satisfied with results of your regularly scheduled service, Orkin will provide complimentary service for up to 60 days until you're satisfied.
- ◆ **60 days complimentary service by another provider if you're still not satisfied** – If you are still dissatisfied after 60 days of Orkin's complimentary service and you wish to cancel our service, we will pay for the first 60 days of regular service by another provider of your choice.^

*\* Your account must be current, under contract for over 60 days, and your business must be compliant with sanitation and structural requests as noted on Orkin service reports.*

*^ Payment to other provider due to unsatisfactory pest control shall not exceed Orkin's established rates for like service protocol.*



## PROPOSAL #1

### SERVICE DESCRIPTION

#### GPC SERVICE:

Integrated Pest Management (IPM) Program for New Lebanon

Orkin Pest Control is pleased to offer a comprehensive Integrated Pest Management program tailored to meet the unique needs of customer's name.

#### Service coverage includes:

- Monthly service for interior
- Servicing kitchen, prep area, staff lounge.
- Service monthly exterior bait stations
- Place glue boards to ensure pest monitoring.

#### Pest Coverage:

Our program is designed to address a range of common pests that may affect your property, including:

- Rodents (Mice and Rats)
- Cockroaches
- Common Infesting Ants

#### Coverage Exclusions:

Please note that the following pest issues are excluded from our coverage:

- Fire ants
- Flies
- Pharaoh ants
- Carpenter ants
- Occasional invaders
- Birds (exclusion work)
- Wildlife
- Termites
- Fumigation treatments

#### Service Details:

Our approach is based on Integrated Pest Management principles and includes:

- Exterior and interior services to proactively manage pests.
- Regular checks, cleaning, and replacement of rodenticides in bait stations
- Recommendations to eliminate conditions favoring pest infestation.

#### Documentation:

We provide comprehensive documentation after each service visit, including:

- Written reports and recommendations.
- Pictures of conducive conditions from each unit.
- Work orders emailed after each service visit.
- All service documentation housed on-site in Logbooks provided by Orkin or the use of our online services



# INVESTMENT SUMMARY

New Lebanon Community Center

## PROPOSAL #1 CONTINUED

### PEST CONTROL SERVICE

TYPE	FREQUENCY
Standard	Monthly (M)

### EQUIPMENT

TYPE	FREQUENCY	COUNT
Bait Stations	One-Time (OT)	8
Tin Cats	One-Time (OT)	3

### INVESTMENT \*\*

Total Initial Month .....	<b>\$470.00</b>
Per Service Visit .....	<b>\$100.00</b>
<b>Annual</b> .....	<b>\$1,570.00</b>

\*\* Quote excludes tax and replacement cost of pest control equipment