



### Prepared For New Lebanon Town Hall Weisbuch Pavilion April 17, 2023

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This report is limited to a visual inspection of the structure. There may be hidden infestations and/or areas of access that are not evident from a visual inspection. The purpose of this report is to document areas of concern from the interior and exterior inspection. Specifically: 1.) visible evidence of pest infestation or damage; 2.) visible conditions conducive to infestations; 3.) visible areas of potential pest access to the structure.

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## **CUSTOMER INFORMATION**

### **BUSINESS INFORMATION**

New Lebanon Town Hall Weisbuch Pa	avilio	n Pavilion		
Business Name		Facility or Store Number (if applicabl	e)	
14755 Rt. 22	Nev	v Lebanon	NY	12125
Service Address	City		State	Zip
Tistrya Houtling		(518) 794-8888		
Service Contact Name		Business Phone Number		Extension
supervisor@townofnewlebanon.com				
Service Contact Email				
Government				

Type of Business

### **BILLING INFORMATION**

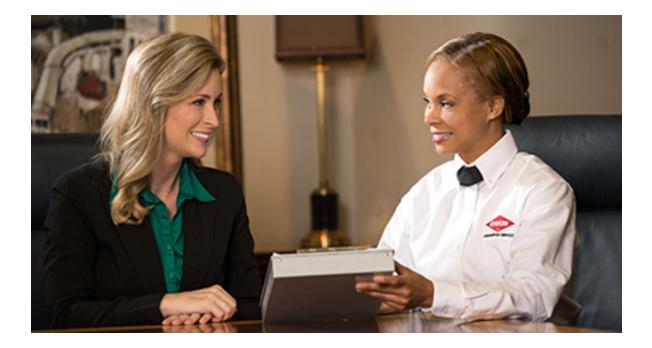
P.O. Box 328	New Lebanon	NY	12128
Billing Address	City	State	Zip
Tistrya Houtling	(518) 794-8888		
Billing Contact Name	Business Phone Number		Extension
supervisor@townofnewleba	anon.com		

Billing Contact Email

### **ORKIN: PEST CONTROL DOWN TO A SCIENCE.** \*



Founded in 1901, Atlanta-based Orkin, LLC serves more than 1.7 million clients through more than 400 locations across the world. We'd like to put our century of pest research and real-world results to work for you. Our goal is to get to know your property inside and out, customize an Integrated Pest Management (IPM) program to fit your needs, and integrate seamlessly into your team – so you can breathe easier when it comes to pest control.



#### WHY CHOOSE ORKIN AS YOUR PARTNER?

Our Commercial Pest Specialists have extensive experience and receive world-class training so they understand the unique challenges you face.

- National expertise We partner with you and provide unrivalled access to our national expertise and resources to help solve pest problems.
- Rapid, effective response Because pest problems can occur at any time, we provide fast, reliable and high-quality service to help ensure your establishment is protected.
- Breadth and depth of experience Our commitment and consistent nationwide service mean we deliver outstanding results, no matter where you are.
- Security Orkin is bonded, and our Commercial Pest Specialists are screened and randomly drug tested to allay security concerns.



# **ORKIN: PEST CONTROL DOWN TO A SCIENCE.** •

#### **OUR A.I.M. ® APPROACH TO PEST PREVENTION**

#### **Environmental Commitment**

Effective pest management is a process, not a one-time event. Through our IPM approach, which we call A.I.M., we identify the best program for your needs based on scientific research and custom solutions. Our methods combine a collaborative and ongoing cycle of three critical activities, so you can rest assured that your business is getting maximum protection with minimum exposure.

#### Assess

First we inspect, identify and evaluate all the underlying reasons pests infest your establishment.

#### Implement

Your Orkin Commercial Pest Specialist continually works with you to develop customized solutions that suit your establishment's unique needs.

#### Monitor

Year-round monitoring, documentation and communication help ensure the ongoing effectiveness of your service.

#### **ORKIN PRECISION PROTECTION**

After more than a century in business, there is almost no environment we haven't worked in, and almost no pest we haven't encountered. As a GSA-approved government business partner, we are the provider of choice for thousands of federal, state and local government locations across North America. Here's why:



**Secure** — Orkin is bonded, and our Commercial Pest Specialists are screened and randomly drug tested, so you can have complete confidence in The Orkin Man<sup>®</sup>.

**Compliant** — From OSHA to IPM, Orkin is well-versed in all the activities and paperwork needed to meet your compliance requirements.

**Well-documented** — Real-time service data and reports are available online so you can access them anytime, anywhere.



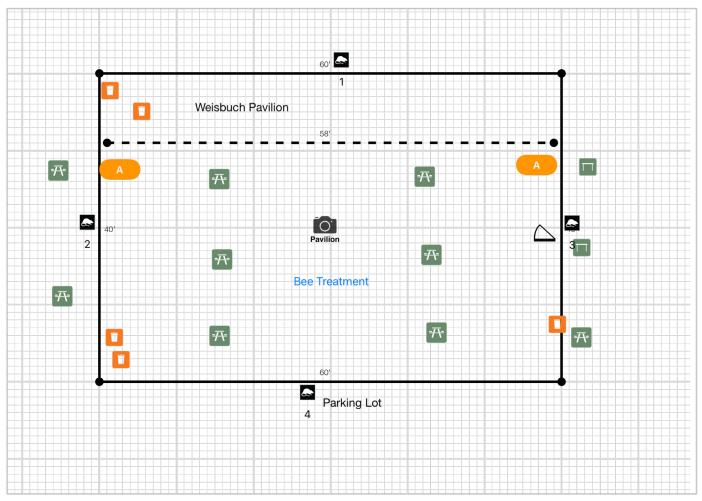
# **INSPECTION REPORT**

New Lebanon Town Hall Weisbuch Pavilion Graph

Business Name: New Lebanon Town Hall Weisbuch Pavilion Service Address: 14755 Rt. 22 New Lebanon, NY 12125

Account Manager: John VanLuyk

Date: April 17, 2023



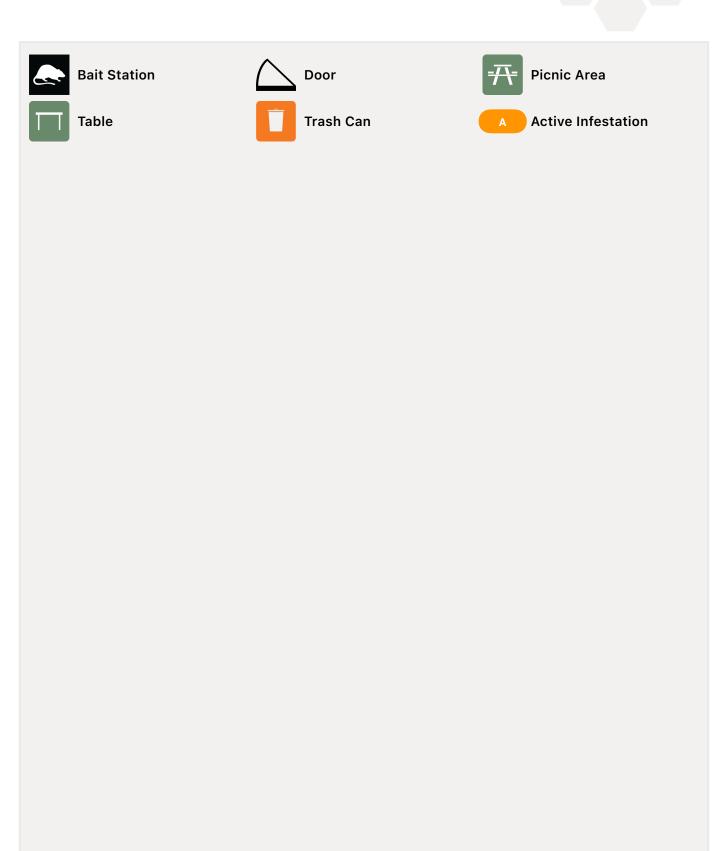
Icon indicates general area and is not precise. Insect evidence and conditions may be widespread. 1 block = 1 ft

- Restroom Care Count: 0
  - Actizyme Dispenser **0**
- Actizyme Odor Control **0**
- Pheromone Trap Count: 0
  - Glue Trap Count: 0
- AirSpa/AirRemedy Count: 0
  - Rat Snap Trap Count: 0
    - Gateway Count: 0

- Bait Station Count: 4
  - Tin Cat Count: **0**
- Pest Monitor Count: 0
  - Fly Light Count: 0
- Door Sweep Count: 0
  - Air Curtain Count: 0
- Mouse Snap Trap Count: 0
  - Orkin Eclipse Count: 0



## **MAP LEGEND**





# **INITIAL INSPECTION IMAGES**

### New Lebanon Town Hall Weisbuch Pavilion





Pavilion



Pavilion



Pavilion



## **SCOPE OF SERVICE**

New Lebanon Town Hall Weisbuch Pavilion

#### SERVICE AREA: BEE TREATMENT

NOTE: Unless specified elsewhere in this scope of service, only the following pests are covered under this proposal: Cockroaches, Mice, Rats, Common Ants (excluding Carpenter, Pharaoh and fire Ants), Spiders (excludes Brown Recluse Spiders), Pill Bugs, Centipedes, and Millipedes. A separate proposal is required for pests such as Bed Bugs, Bat Bugs, Mosquitoes, Termites and other wood destroying organisms.



## **INITIAL INSPECTION OBSERVATIONS**

#### New Lebanon Town Hall Weisbuch Pavilion

### **BEE TREATMENT COMMENTS / NOTES**

Knock down nests and treat as needed.



**Customer Signature** 

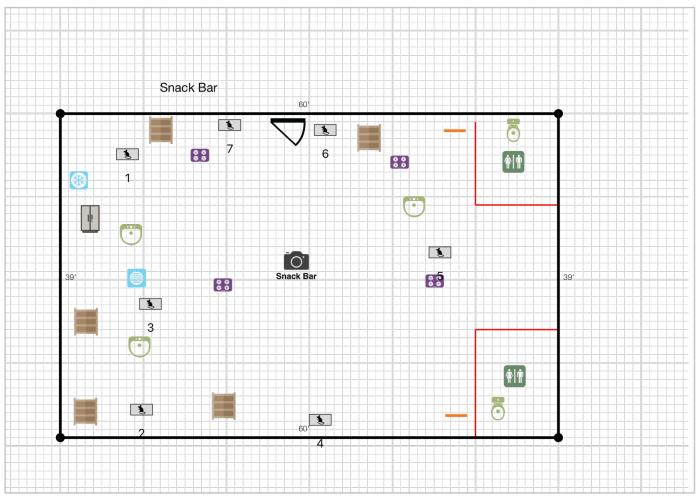
Customer signature is simply acknowledgement of receipt of the Orkin Inspection Report to which the signature is affixed. The Orkin Inspection Report may contain matters that the customer will need to address should the customer decide to receive services from Orkin. The customer's signature is NOT a commitment to scheduling Orkin services. A separate agreement is required for these services.

### **INSPECTION REPORT**



Kitchen/snack Area Graph

Business Name: New Lebanon Town Hall Weisbuch Pavilion Service Address: 14755 Rt. 22 New Lebanon, NY 12125 Account Manager: John VanLuyk Date: April 17, 2023



Icon indicates general area and is not precise. Insect evidence and conditions may be widespread.

- 1 block = 1 ft
- Restroom Care Count: 2
  - Actizyme Dispenser **0**
- Actizyme Odor Control **0**
- Pheromone Trap Count: 0
  - Glue Trap Count: 0
- AirSpa/AirRemedy Count: 0
  - Rat Snap Trap Count: 0
    - Gateway Count: 0

- Bait Station Count: 0
  - Tin Cat Count: 7
- Pest Monitor Count: 0
  - Fly Light Count: 0
- Door Sweep Count: 2
  - Air Curtain Count: 0
- Mouse Snap Trap Count: 0
  - Orkin Eclipse Count: 0



## **MAP LEGEND**

Door	Door Sweep	Drain
Freezer	Kitchen Equipment	Refrigerator
Restroom Care	Shelving	Sink
Tin Cat	Toilet	



# **INITIAL INSPECTION IMAGES**

### Kitchen/snack Area

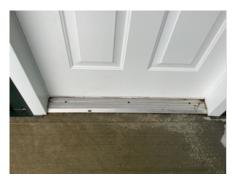




Snack Bar



Snack Bar



Snack Bar



Snack Bar



Snack Bar



# **INITIAL INSPECTION OBSERVATIONS**

#### **Kitchen/snack Area**



**Customer Signature** 

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# **QUALITY ASSURANCE & OTHER SERVICES**



### QUALITY ASSURANCE

We back Precision Protection<sup>™</sup> with Orkin's Quality Assurance program (featured in the American Society for Quality's Quality Progress magazine), which assures your pest management service meets Orkin's high quality standards – and your own.

#### **60-DAY FOLLOW-UP INSPECTION**

A follow-up visit by your Orkin Account Manager will be scheduled within 60 days of your initial service to review your IPM program. All findings will be documented and discussed with your designated facility representative.

### ISO 9001:2015 CERTIFIED CORPORATE COMPLIANCE AUDITS

Orkin employs a National Quality Systems Team, which utilizes an ISO 9001:2015 certified audit process to ensure proper documented procedures are followed. Close monitoring by the ISO Certification Process reinforces Orkin's documented quality management processes and strict regulatory compliance.

#### **ADDITIONAL SERVICES**

We would be happy to submit a proposal for any of the additional services below, upon your request.

- Bed bug control
- Bird control (baiting, netting, exclusion)
- Fly control (service, fly light rental)
- Orkin Actizyme<sup>®</sup> Floor and Drain Cleaner
- Termite control
- Orkin Actizyme<sup>®</sup> Odor Neutralizer
- Wildlife control (groundhogs, skunks, etc.)
- Mosquito control

A separate service agreement would be required for the above additional pests and services.







### 2X24 RESPONSE GUARANTEE

When you see a pest, you need service right away – 365 days a year. Orkin makes it easy with a direct priority line to our national customer service department and to your local branch. We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours – guaranteed.

# 2

### **REIMBURSEMENT GUARANTEE**

Should your company be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.\*

# 3

### **360° SATISFACTION GUARANTEE**

- 60 days complimentary service if you're not satisfied with the way we begin our service – After you choose Orkin, we provide a 60-day guarantee of our service. If you're not satisfied after the first 60 days, we reimburse you in full.
- 60 days complimentary service if you're not satisfied at any time thereafter At any time, if you are not completely satisfied with results of your regularly scheduled service, Orkin will provide complimentary service for up to 60 days until you're satisfied.
- 60 days complimentary service by another provider if you're still not satisfied If you are still dissatisfied after 60 days of Orkin's complimentary service and you wish to cancel our service, we will pay for the first 60 days of regular service by another provider of your choice.^

<sup>\*</sup> Your account must be current, under contract for over 60 days, and your business must be compliant with sanitation and structural requests as noted on Orkin service reports.

<sup>\*</sup> Payment to other provider due to unsatisfactory pest control shall not exceed Orkin's established rates for like service protocol.



**INVESTMENT SUMMARY** 

New Lebanon Town Hall Weisbuch Pavilion

### PEST CONTROL SERVICE

ТҮРЕ	FREQUENCY
Standard	Monthly (M)

### EQUIPMENT

ТҮРЕ	FREQUENCY	COUNT
Actizyme	Monthly (M)	1
Bait Stations	Monthly (M)	4
Tin Cat-S	Monthly (M)	7
Door Sweeps/Brushes	Monthly (M)	3

#### **INVESTMENT \*\***

Total Initial Month	\$606.06
Per Service Visit	\$75.00
Annual	\$1,431.06

\*\* Quote excludes tax and replacement cost of pest control equipment